

**To:** <john\_franklin@kcmo.org>  
**cc:**  
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**Subject:** news release

John

Was thinking about this again and maybe it has already been considered----a 311/Water news release should have quotes from both Wayne and you. Don't want Wayne to feel you went around him. Also the release should of course stress the advantages including I assume longer call hours for citizens than previously. It should also mention this was a long term goal of 311 that is finally happening under your 180 day plan.  
Steve